

ASF FIELD BRIEF

03

/ 06

THE SECURITY AGENT · CAPABILITIES BRIEF



The judgment no sensor can make.

A Knightscope Security Agent is not a guard placed on a property to fill a schedule. They are a licensed member of the Autonomous Security Force — vetted, trained, and equipped to act on what the machines and Mission Intelligence verify, and to make the calls no sensor is capable of making.

01 THE PROBLEM — HEADCOUNT IS NOT ACCOUNTABILITY

The guard industry sells headcount: a warm body on a schedule, billed by the hour, with turnover that regularly exceeds 100% annually. Any model that treats its people as an interchangeable line item should not be surprised when it produces a workforce that behaves like one. When an incident happens, responsibility splits across whoever was on shift, whichever vendor answers the phone, and whatever camera happened to catch it. Split responsibility is the same thing as no responsibility.

You did not create that model, but you inherit its consequences: the gap in coverage, the guard who was not paying attention, the report with no clean answer for how it happened.

Technology can watch everywhere at once. It cannot decide, de-escalate, or answer for the outcome. That is the Agent's job.

02 YOUR GUIDE — ONE ROLE, FIVE FORMS

We built the Security Agent for people who answer for outcomes. It is not one job — it is a family of licensed roles, matched to what a site actually needs. Every form carries the same Code, the same standard, and the same accountability.

UNARMED SECURITY AGENT	Licensed and vetted, on post and on patrol. A visible, capable presence a would-be problem thinks twice about — and the judgment to read a situation, defuse a confrontation, and decide when a moment calls for something no manual covers.
ARMED SECURITY AGENT	Firearm-qualified under the laws of the state where they serve, assigned where the risk profile demands it. What defines the role is not the weapon — it is restraint under authority: trained to carry, disciplined to almost never need to, documented and auditable.
EMBEDDED SECURITY AGENT	On the client's premises every day — inside the operation but never absorbed by it. The same license, the same standard, the same Code, and often the most visible proof of the promise: one accountable team to continuously improve the operations.
AUGMENTED SECURITY AGENT	What any Agent becomes when equipped with the H1 wearable and connected to the Force: the same eyes as the machines, the same verified alerts, the same operational picture as Mission Intelligence — judgment delivered to the exact spot it is needed.
AUGMENTED FIELD AGENT	One agent, three missions, one security-focused van: roving mobile patrol across a region, quality assurance on every machine and post, and field service to fix the Force's machines on the spot.

03 THE COMMAND STRUCTURE — ASF-7

Seven levels, three layers, one Force. The Security Agent holds the physical-response layer: called forward once detection and human verification agree the situation needs a person on the ground.



On a site that has not adopted the full model, the standard does not bend: the Agent reads the situation and acts on their own judgment, the same as always. The escalation model is an amplifier of good judgment, never a substitute for it.

04 THE CODE

Every Security Agent, in every form of the role, commits to the same three-part Code. It does not flex by site, shift, or client.

I own the outcome.

From start to finish, the responsibility is mine. No handoffs. No excuses. If it happens on my watch, I answer for it.

I am the human in the loop.

The machines and Mission Intelligence extend my reach. I extend their judgment. I work with the system, not against it.

I answer the call.

I finish what I start. The standard does not change with the hour, the weather, or the day.

05 WHY THE WORKFORCE IS DIFFERENT

The industry's 100%+ annual turnover is not an accident. It is what happens when a job is priced and treated like a shift instead of a career. An industry cannot demand accountability from a workforce it refuses to invest in.

Knightscope extended equity ownership to the frontline of the Force: agents hold equity in Knightscope, Inc., receive full health benefits, and start paid training on day one. That difference is not a talking point — it is what shows up in the consistency clients feel on the ground, day after day, from the same faces.

06 YOUR PLAN — THREE STEPS

- 1 Book a briefing.** Tell us what you are accountable for, by location. No demo, no pitch.
- 2 We architect the coverage.** The right mix of Unarmed, Armed, Embedded, or Augmented Agents per site — shown in a digital twin before anything ships.
- 3 The Force takes the watch.** The Agent goes on post under ASF-7 — one contract, one accountable team.

07 THE STAKES

KEEP THE GUARD CONTRACT

A stranger on every shift. Judgment that resets with every rotation. A report with no clean answer — and your name on it.

PUT AN AGENT ON POST

An elite professional. Prepared. Focused. Vigilant. We take the watch, so you can put it down.

13

YEARS

434

CLIENTS

42

U.S. STATES

4.4M+

AUTONOMOUS HOURS

08 TRUST & VERIFICATION

American-owned and controlled. Publicly traded (NASDAQ: KSCP), U.S.-only operations. No foreign parent company.

Public-company governance. Audited financials, independent board — scrutiny no private guard firm faces.

U.S. Federal Government cybersecurity standards underway. The same platform serves every client, federal or commercial.

Licensed and vetted. Every agent licensed in the state where they serve, screened beyond industry minimums.

One audit trail. Every action logged, timestamped, and exportable — across machines, software, and agents.

Tell us what you are accountable for, and we architect the mix of machines, sensing, remote command, and licensed Security Agents built for your locations — knightscope.com/briefing